

Family & Friends,

At Senior Solutions Management Group, we continue to prioritize the health and wellness of our residents and employees. We are closely monitoring the spread of COVID-19 and have implemented and updated best practices based on guidance issued by the Center for Disease Control (CDC) and the Local Health Departments.

While we continue to focus on prevention, we are prepared to act quickly should a community report a confirmed case of COVID-19 by implementing protocols to best protect all residents and employees. With the safety of both residents and staff in mind, we have implemented the following visitor policy:

*“Effective March 13, 2020, all Senior Solutions Management Group communities have implemented the following Visitor Policy:*

*All community visitors will be limited to clinical personnel providing services necessary for the care and health of residents, and approved visitors of residents on end-of-life care. All approved visitors are required to check in with a member of the Nursing staff before visiting his or her loved one or patient. In no circumstance will anyone be permitted to enter the community if any of the following apply:*

- 1. Has experienced any of the following symptoms: Fever, cough, shortness of breath, nausea, vomiting, diarrhea;*
- 2. In the last 14 days, has had contact with someone with a confirmed diagnosis of COVID- 19, or is under investigation for COVID-19, or has been or is currently ill with respiratory illness;*
- 3. Has traveled internationally within the last 14 days to countries with sustained community transmission;*
- 4. Is residing in a community where community-based spread of COVID-19 is occurring. “*

All approved visitors and incoming staff members are required to complete a sign-in health questionnaire, which asks about any current symptoms the individual may be feeling. Approved visitors and staff members will not be permitted to enter the community if they answer “yes” to any of the questions. In addition, all approved visitors and incoming staff are subject to temporal temperature checks. Anyone with a temperature over 99.6 degrees will not be permitted in resident areas. We are also monitoring all resident temperatures on a daily basis.

We sincerely appreciate our compassionate and dedicated staff members who continue to deliver the highest quality of care and service to our residents.

We also would like to thank our resident families and friends for the outpouring of love, understanding, and support that you have shown during this time. Thank you for entrusting us with the care of your loved one.

We will continue to provide updates as they become available.